

**E EUROCORPS HEADQUARTERS STRASBOURG
G8 BRANCH
PURCHASING & CONTRACTING SECTION
Quartier Aubert de Vincelles – BP 70082 - F67020 Strasbourg
CEDEX – France**



IFIB 25SC02

GLOBAL INTERNET SERVICE CONTRACT

**PART III
TECHNICAL REQUIREMENTS**

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PROVISION OF GLOBAL INTERNET AND INTERNET SERVICES TO THE HEADQUARTERS OF THE EUROCORPS

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The present technical specifications, regarding the provision of Global Internet and Internet Services, benefits the Eurocorps Headquarters (hereinafter referred to as HQ EC), which is spread over three properties:

- Lot 1 : Quartier Aubert de Vincelles (ADV), 4 rue du Corps Européen 67000 STRASBOURG,
- Lot 2 : Quartier Lizé, rue de Solignac 67000 STRASBOURG,
- Lot 3 : Villa COMEC, 163 rue Boecklin 67000 STRASBOURG.

These three (3) HQ EC locations are connected to the Internet.

In order to ensure reliability, Lot 1 and Lot 2 cannot be awarded to the same supplier.

The **PACE** principle must be strictly followed, namely **Primary**, **Alternative**, **Contingency**, **Emergency**.

A. Configuration /technical requirements of internet distribution

1. Lot 1 : Quartier Aubert de Vincelles (ADV), 4 rue du Corps Européen 67000 STRASBOURG

A permanent wireline backbone link of at least 1 GB/s on a dedicated enterprise fiber medium (guaranteed uplink - downlink) will be delivered within the Quartier AdV of HQ EUROCORPS to ensure a stable Internet connection.

This means in detail :

Main Link with :

- Internet link minimum 1Gb/s
- Dedicated Fiber Enterprise support
- Guaranteed upload & download speed
- Offers speeds over 1 Gb/s
- One time connection fee
- GTR 4 Hrs business days
- Transfer of existing IP addresses
- 32 fix IP-adresses

Second link with :

- Internet Link minimum 100 Mb/s seperated
- Guaranteed upload & download speed
- 12 fix IP-adresses
- GTR 4 Hrs business days

2. Lot 2 : Quartier Lizé, rue de Solignac 67000 STRASBOURG

A permanent wireline backbone link of at least 100 Mb/s on a dedicated enterprise fiber medium (guaranteed uplink - downlink) will be delivered within the Quartier Lizé of HQ EUROCORPS to ensure a stable Internet connection.

This means in detail :

Main Link with :

- Internet link minimum 1Gb/s
- Dedicated Fiber Enterprise support
- Guaranteed upload & download speed
- Offers speeds over 1 Gb/s

- One time connection fee
- GTR 4 Hrs business days
- Transfer of existing IP addresses
- 20 fix IP-adresses

3. **Lot 3 : Villa COMEC, 163 rue Boecklin 67000 STRASBOURG**

Internet access (preferably fiber optic) of at least 100 MB/s (guaranteed uplink - downlink) will be provided at the villa COMEC villa for personal use (Internet and telephone communications):

This means in detail :

Main Link with :

- 1 internet link minimum 100 Mb/s
- Optical fibre support (FTTH)
- Guaranteed upload & download speed
- One time connection fee
- Mailbox 1GB minimum
- Telephone link with unlimited calls to national and European landlines and mobiles
- 1h free call to mobiles
- Phone number transfer
- TV service service as already defined in 2024

B. Other services concerning all internet links

1. Flow control/protocols for wired links

No control or blocking will be carried out on incoming flows. HQEC provides its own protection and does not wish to benefit from the security services of the provider.

2. Access to the internet boxes *Données en itinérance*

EUROCORPS wishes to be able to access the internet boxes configurations via a web page accessible from a password-protected "super user" account.

3. Requests for assistance

a. Technical point of contact

Due to the large number of people involved in the implementation of the links described above, a single English-speaking contact will be required. It would be appreciated if an operational account manager could be made available free of charge for the first few months, otherwise please indicate the monthly rate and provide details of the service.

b. Ticketing

Incidents must be logged in English. Ticket opening will follow the supplier's procedure, but the supplier will have to give the customer access to a web page enabling him to follow up the ticket.

4. Statistics

EUROCORPS must be able to consult the statistics relating to the various links set up under this contract via a web page.

5. Consulting of invoices

A web access in English will be provided to consult the amount and details of invoices per Internet link delivered.

6. IP-adresses

The number of IP adresses as in B requested. These IP-adresses must be implemented after consultation with the respective provider. This number of IP-adresses are strictly necessary *to avoid service* interruptions.